

Bank of Cyprus



presents the

# 4<sup>th</sup> CYPRUS ANTI-FRAUD

CONFERENCE

BROCHURE

#antifraudconfcy

Wednesday 23 June 2021 | 09:00 EEST  
Hilton Nicosia



# CYPRUS ANTI-FRAUD CONFERENCE

## THEMATOLOGY

- Data analytics in the fight against fraud
- Digital forensics and cybercrime investigation
- Dark web
- The changing nature of fraud in a post-COVID world
- Protection of organisations from Data Subjects Access Request (DSAR)
- Challenges faced by investigators as a result of the pandemic

## TARGET AUDIENCE

The conference is addressed to professionals from the following:

- Accounting, audit and tax firms
- Insurance and re-insurance firms
- Law firms and legal consultants
- Banks
- Financial services providers
- Consulting firms
- Law enforcement agencies
- Relevant regulatory authorities

Full participation at the Conference corresponds up to **4 CPD units**

Presented by

Bank of Cyprus



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CIF Cyprus Integrity Forum



CYA CYPRUS FINANCIAL ASSOCIATION

CFA Society Cyprus

ACB ASSOCIATION OF CYPRUS BANKS

ACFE Association of Certified Fraud Examiners Cyprus Chapter

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## THE FORUM

Now in its 4th year, the annual Cyprus Anti-Fraud Conference brings together expert speakers who share their insights and intelligence around the fight against fraud in these unprecedented times. Since the outbreak of the COVID-19 pandemic, cybersecurity and financial crime have been at the top of the agenda for almost every organisation. The 4th Cyprus Anti-Fraud Conference will provide professionals with the tools, resources, connections and knowledge required to help them step up the fight against fraud.

## TARGET AUDIENCE

The conference is addressed to professionals from the following:

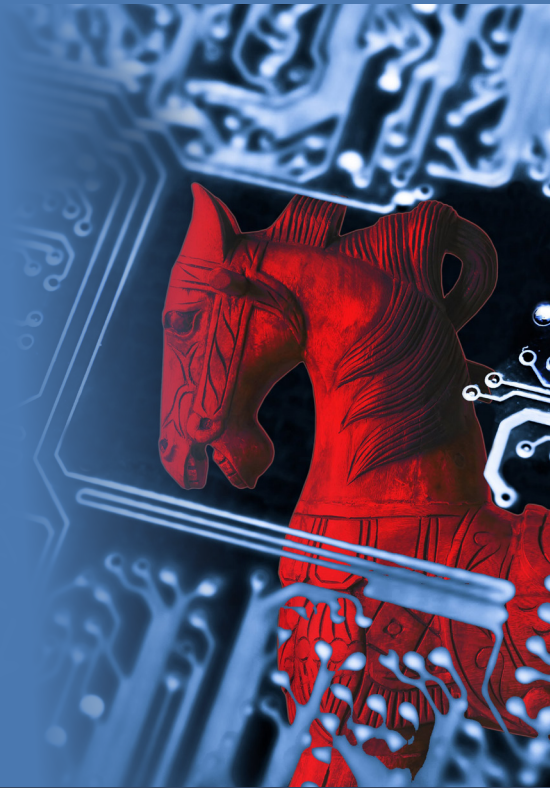
- Accounting, audit and tax firms
- Insurance and re-insurance firms
- Law firms and legal consultants
- Banks
- Financial services providers
- Consulting firms
- Law enforcement agencies
- Relevant regulatory authorities

## REASONS TO ATTEND

- Explore the most effective practices to deter cyber fraud
- Discover interviewing techniques in fraud examination
- Network with like-minded professionals
- Stay-up-to date with knowledge required to step up the fight against fraud
- Learn all you need to be familiar with the dark web

## EVENT DETAILS

- 📅 Wednesday, 23 June 2021
- 📍 09:00 EEST
- 🏠 Hilton Nicosia, Cyprus
- 💬 The event will be conducted in English
- 🎓 Full participation in the Conference corresponds to up to 4 CPD units.



# GOLD

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Your attendance at the 4<sup>th</sup> Cyprus Anti-Fraud Conference entitles you to **one year's free access** to the **digital edition of GOLD magazine**.

Once your conference registration fee has been paid, you will be contacted by IMH with details of how to take advantage of this special offer.



08:30-09:00	Registration
09:00-09:20	<b>Introduction by the Chairman of the Conference</b> <b>George Zornas</b> , Group Internal Audit Director - Bank of Cyprus, President - ACFE Cyprus Chapter
09:20-09:40	<b>The changing nature of fraud in the post-COVID era</b> The COVID-19 pandemic has increased the risk of fraud especially through Cybercrime, as a result of the extended use of digital tools from all organizations on the working environment. Organisations must work together to enhance their security measures and protect information assets. This session will explore the most effective practices to deter cyber fraud. It will also discuss the risks created due to the increased use of the internet during the COVID-19 pandemic. <b>Rob Armstrong</b> , Managing Director, Restructuring Advisory, Kroll, UK*
09:40-10:00	<b>Investigative interviewing: Challenges faced by investigators as a result of the pandemic.</b> This session will examine the processes of planning and preparation for remote interviews. It will include presentation of exhibits and practical guidance of interviewing techniques in fraud. <b>Kerry Marlow</b> , Forensic Interview Solutions, UK
10:00-10:20	<b>IMDB's Billion Dollar Scandal - The Cyprus Angle</b> Sarawak Report has investigated Malaysia's 1MDB since 2014, tracing how the now fugitive young financier Jho Low shunted billions siphoned from the fund stolen money round the globe on the authority of his "Big Boss" the ex-PM Najib Razak. However, it was only in 2020 that evidence emerged about the role of Cyprus in the international scandal after Jho Low secured a Cypriot passport through the now notorious citizenship by investment scheme. <b>Clare Rewcastle Brown</b> , Editor Sarawak Report, UK
10:20-10:40	<b>Data analytics in the fight against fraud</b> The use of data along with other cutting-edge tools can help organisations make better decisions and improve their efforts to monitor fraudulent transactions. This session will explore the role of data analytics in uncovering frauds. <b>Stephan Singh</b> , Head of data analytics for regulatory & strategic projects, Pictet, Switzerland*
10:40-11:00	<b>How to protect organisations from data subjects requests</b> This session will explore different ways of protecting the organizations from Employee Litigation by Data Subject Access Request (DSAR) after investigations. <b>Chris Morecroft</b> , CFE, Managing Director, Valid Datum Limited, UK
11:00-11:10	Q&A session
11:10-11:40	Networking Coffee Break
11:40-11:55	<b>Presentation by</b>  Grant Thornton
11:55-12:15	<b>Cyber Fraud</b> This session will explore the most effective practices to deter cyber fraud. It will also discuss the risks created due to the increased use of the internet during the COVID pandemic. <b>Istvan Rago</b> , Head of Group Digital Security, Country Chief Security Officer, Erste Group, Austria*
12:15-12:35	<b>Unheard, Unseen and Unknown Cybercrimes</b> Hackers are way ahead of us and they have already mastered the new age cybercrimes that use artificial intelligence. Deepfakes, spear phishing, done swarms, AI bots are the next-generation tools and if companies do not protect themselves from these attacks, the damage done might even result in a company's shutting down. <b>Ritesh Bhatia</b> , Founder, V4WEB Cybersecurity, India
12:35-12:55	<b>Combating crime in the digital age: Digital forensics and cybercrime investigation.</b> This session will examine the latest developments in tackling fraud and tracing assets in the digital age. Identifying cyber threats quickly and responding to them before serious damage is caused is at the heart of an effective anti-cybercrime. This session will explore the role of digital forensics in combating fraud and review how cybercrime investigators search for proofs. <b>Tobias Wieloch</b> , Cyber Fraud European Cybercrime Centre – Europol, Netherlands*
12:55-13:10	<b>Presentation by</b>  eBOS Technologies
13:10-13:25	Q&A session
13:25-13:30	<b>Concluding Remarks by the Conference Chairman</b> <b>George Zornas</b> , Group Internal Audit Director - Bank of Cyprus, President - ACFE Cyprus Chapter
13:30	End of Conference

\*Invited

## BIOGRAPHIES



### **GEORGE ZORNAS**

#### **Group Internal Audit Director - Bank of Cyprus, President - ACFE Cyprus Chapter**

George Zornas is the Group Internal Audit Director of BoC since January 2015. Mr. Zornas has more than 13 years of experience in internal audit and fraud investigations. He has also extensive experience in Assurance and Corporate Finance, having worked with PwC (Greece) for 10 years. Mr. Zornas is a Fellow Chartered Certified Accountant (FCCA), a member of the Association of Certified Fraud Examiners (CFE) and he is currently serving as the president of the Cyprus Chapter of Association of Certified Fraud Examiners (ACFE). Mr. Zornas also holds an MBA in Financial Studies and a BA (Hons) in Industrial Economics, both from the University of Nottingham.



### **KERRY MARLOW**

#### **Forensic Interview Solutions, UK**

Kerry Marlow retired with exemplary conduct as a Detective Inspector in South Wales Police after 34 years service, 29 of which had been in various CID roles. He was the Force Interview Adviser for the last 4 years and on an ad hoc basis since 1995. His portfolios included, ACPO Regional interview Co-coordinator for Wales, ACPO Investigative Interview Strategy lead on Tier 5 (Interview Advisers), Vulnerable and intimidated witnesses and the use of intermediaries in interviews. He is the Author of Structured Summary System and Notetaker a systematic system of notetaking and interview analysis. Kerry's Current Position is the Managing Director of Investigative Interviewing Training and Consultancy Limited which is providing training and consultancy to the police, Social Services and other agencies on issues of child protection, adult protection, investigative doctrine and investigative interviewing. Kerry has published articles on child abuse investigations and investigative interviewing. Published research paper on the interviewing of vulnerable persons.



### **CLARE REWCASTLE BROWN**

#### **Editor Sarawak Report, UK**

Clare Rewcastle Brown is an award-winning British journalist and founder of the website Sarawak Report, which has come to prominence for challenging political corruption in Malaysia and its impact on indigenous rights and the environment. Her investigations resulted in the exposure of the multi-billion dollar 1MDB Development Fund scandal, which rocked the global financial community; put "offshore" on the run and embarrassed super-stars and celebrities. Malaysia sought to place her on INTERPOL's Red Notice List in 2015, however following the election of a new government the former prime minister has been found guilty of theft and criminal abuse of power.



### **RITESH BHATIA**

#### **Founder, V4WEB Cybersecurity, India**

Ritesh Bhatia is a well known Cybercrime Investigator and Cybersecurity and Data Privacy Consultant with an experience of 20 years in the cyberspace. He is a two time TEDx speaker and a Certified Fraud Examiner from ACFE, USA, and is popularly known for his cybercrime investigations. He has been successful in solving many cases for large corporates, organisations, law enforcement agencies, celebrities, and individuals in India as well as abroad. His views on trending cybercrimes and cybersecurity have been published by many national publications. He frequently educates citizens of the latest in cybercrime on radios, national as well as international television channels.

## ORGANISERS



IMH is the largest business knowledge and information transfer organisation in Cyprus. Its services include the coordination and running of conferences, seminars and commercial exhibitions, specialist business media publishing and human resources consulting. Every year, IMH organises more than 110 conferences related to every sector of the market, commercial exhibitions and training seminars, and undertakes the entire process of five business award ceremonies. IMH publishes the only dedicated business magazines in Cyprus: the Greek language monthly IN Business and the English-language monthly Gold, which are read by tens of thousands of Cypriot and non-Cypriot professionals, managers and entrepreneurs. It also operates the magazines' accompanying news portals, the IN Business Portal ([www.inbusinessnews.com](http://www.inbusinessnews.com)), the GOLD Portal ([www.goldnews.com.cy](http://www.goldnews.com.cy)) and the REPORTER ([www.reporter.com.cy](http://www.reporter.com.cy)). IMH also delivers via e-mail the IN Business Daily Newsletter, the GOLD News Daily Newsletter and the REPORTER Newsletter. The IMH Business Development Department bids for tenders published by local public sector bodies, the European Union and other international organisations. Through its activities, IMH gives businesses a chance to develop, to network, to find new clients and business associates, to communicate with new audiences and discover growth opportunities. [www.imhbusiness.com](http://www.imhbusiness.com)



Being one of the 197 chapters of the Association of Certified Fraud Examiners (ACFE), the Cyprus Chapter of the ACFE is an anti-fraud organization that serves professionals, students and communities in Cyprus. The objective of the Cyprus Chapter of ACFE is to promote improved fraud detection and deterrence. This is achieved through enhancement of knowledge, promotion of networking opportunities and support for its members and the business, academic and government community.

## PRESENTED BY



The Bank of Cyprus Group is the leading banking and financial services group in Cyprus, providing a wide range of financial products and services which include retail and commercial banking, finance, factoring, investment banking, brokerage, fund management, private banking, life and general insurance. The Bank of Cyprus Group operates through a total of 98 branches in Cyprus and has representative offices in Russia, Ukraine and China. The Bank of Cyprus Group comprises Bank of Cyprus Holdings Public Limited Company, its subsidiary Bank of Cyprus Public Company Limited and its subsidiaries.

## SPONSORS



eBOS Technologies Ltd is a well-established, innovative Information Technology SME, offering, since 2003, technologically-advanced e-business software solutions to more than 500 enterprise customers worldwide. Headquartered in Cyprus, we pride ourselves for being the pioneers in RegTech and FinTech, providing a broad range of avantgarde e-business solutions to forward-thinking enterprises, through our state-of-the-art, WiseBOS Enterprise Resource Planning (ERP) suite. An advanced, modular regulatory technology platform that enables businesses to simplify and automate their internal procedures, improve their performance and corporate value, boost their productivity, reduce operational expenses and effectively adapt to the complex and highly demanding regulatory framework, by adhering to laws and regulations. We at eBOS, empower digital transformation!



A member firm of the Grant Thornton network with more than 58,000 people in 138 countries, Grant Thornton in Cyprus is a leading provider of audit, tax, advisory and outsourcing services. With offices in Nicosia and Limassol and more than 150 people, the firm applies strong technical guidance and breadth of experience to ensure that clients receive a distinctive experience built on the focus for delivering quality and for creating trusted relationships.

## WITH THE SUPPORT OF



Through its representation of ten member banks, that hold more than 90% of market share and provide a full range of banking services, the Association of Cyprus Banks (ACB) is the voice of the Cyprus banking system. The organization aims to promote best practices for the interest of the banking sector and the local economy. The ACB is a non-profit organization through which common positions are formulated and promoted on banking and financial issues, when local legislative and governmental policies are determined. In communicating the industry's views, the ACB cooperates closely with the Central Bank of Cyprus, the House of Representatives and various Ministries as well as other private and public bodies. The Association also has a close relationship with the European Banking Federation (of which it is a member), national banking associations and global organizations.



Created in 2003, CFA Society Cyprus is dedicated to professional excellence, integrity, education, volunteer service and strength of community. CFA Society Cyprus has over 50 members representing all major banks and investment firms in Cyprus. The majority of CFA Society Cyprus members have earned the Chartered Financial Analyst (CFA) designation. Awarded only to a select group of investment specialists the CFA charter requires its candidates to master a rigorous curriculum including investment valuation, portfolio management, asset allocation, economic and market analysis and ethical practices. CFA Society Cyprus is a local society for CFA Institute, Charlottesville, Virginia. [www.cfainstitute.org](http://www.cfainstitute.org)



The Cyprus Fiduciary Association (CYFA), established in 2011, is the representative body of regulated Administrative Service Providers (ASP's) in Cyprus. With a vision to assist in forming a solid international business sector in Cyprus operating on high professional standards, ethics and integrity, the Association aims to serve industry providers by promoting their interests, raising sector awareness, supporting their operations, contributing to new legislations and delivering valuable training to professionals. The Association's commitment to its purpose has established it among the most reputable and recognised organisations within the country, before public and regulatory authorities, other associations, as well as the business community in Cyprus and overseas.



The Cyprus Institute of Internal Auditors was founded in 1998. Today it has more than 550 members and is governed by an elected Management Board of 10 members, which is supported by four sub-committees. The vision of the Cyprus Institute of Internal Auditors is to be the fundamental institution that represents, promotes and upgrades the Internal Audit profession in Cyprus. Its mission is the continuous promotion and recognition of the profession, as well as the enrichment of its members' knowledge and skills by providing relevant educational and training courses.



The Cyprus Integrity Forum (CIF) was initiated in 2010, registered in the year 2011, and is today the leading institution in Cyprus for the fight against corruption and promotion of transparency. It is an independent, non-governmental, non-politically partisan, and non-profit organization. CIF collaborates with various organisations in Cyprus, Europe, and the USA. We effectively raise public awareness in all layers of society for combating corruption in our everyday lives. We aim to enhance the content and quality of public and corporate governance in all forms of business and ensure that the State and all Governmental Bodies act and behave in a manner that promotes transparency and ethics in all respects.



The Institute of Certified Public Accountants of Cyprus (ICPAC), established in 1961, is the professional body for the accountancy profession in Cyprus, currently tallying more than 5.200 members and 3.500 students. It provides the organisational framework for all professional accountants, supports and promotes the activities and interests of the accountancy profession, safeguards the reputation of the profession and ensures adherence to the Code of Ethics and the continuous professional development of the members. Furthermore, ICPAC is a competent authority and has been delegated the relevant tasks under the Law for the regulation of the audit profession, for Anti-Money Laundering purposes, for the provision of administrative and insolvency services. ICPAC is a key and active stakeholder in the economic affairs and development of the country, cooperating with the government, the private and public sector.

## MEDIA SPONSORS

**GOLD**  
THE JOURNAL OF BUSINESS IN CYPRUS


GOLD magazine was founded in 2011 as the first English-language business monthly in Cyprus. Today, it is not only synonymous with the promotion of good business practices but it has a unique and valuable readership of High Net Worth Individuals, international company executives, English-speaking Cypriot and non-Cypriot businessmen and women. GOLD provides a comprehensive and informed overview of the local business scene, the economy and the market and has gained a reputation for its in-depth articles and revealing interviews with key local and international personalities. [www.goldnews.com.cy](http://www.goldnews.com.cy)

**INBusiness**


IN Business magazine has a monthly readership of over 89,000. It is the only monthly business magazine in Cyprus that provides a comprehensive overview of all segments of the economy, from retail to services, as well as reporting on new deals, presenting new faces and, generally, looking at everything that's happening on the local business scene. IN Business has always been a pioneer in local business journalism, thanks to its in-depth analysis and research, often backed by previously unpublished facts and figures. [www.inbusinessnews.com](http://www.inbusinessnews.com)

# Booking Form

## EASY WAYS TO REGISTER

 E-mail: [events@imhbusiness.com](mailto:events@imhbusiness.com)

 Fax: +357 22 679820

 Website: [www.imhbusiness.com](http://www.imhbusiness.com)

## REGISTRATION DEADLINE PAYMENT

Participation fees must be paid in advance by Monday, 21 June 2021.

## WHAT DO THE FEES INCLUDE?

Participation fee per person includes registration, a coffee break, networking cocktail and documentation.

## 4<sup>th</sup> Cyprus Anti-Fraud Conference

Wednesday 23 June 2021, Hilton Nicosia

(REGISTRATION DEADLINE: Monday, 21 June 2021)

### PARTICIPANT INFORMATION

Company / Organisation:

Address:

City:

Postal Code:

Telephone:

Fax:

E-mail:

Website:

Invoice Information (if different from above):

#### 1<sup>st</sup> PARTICIPATION

Mr  Mrs

Name:

Job Title:

Mobile:

E-mail:

Members of the following, please circle accordingly:



Member ID (where applicable):

#### 2<sup>nd</sup> PARTICIPATION

Mr  Mrs

Name:

Job Title:

Mobile:

E-mail:

Members of the following, please circle accordingly:



Member ID (where applicable):

#### 3<sup>rd</sup> PARTICIPATION

Mr  Mrs

Name:

Job Title:

Mobile:

E-mail:

Members of the following, please circle accordingly:



Member ID (where applicable):

#### 4<sup>th</sup> PARTICIPATION

Mr  Mrs

Name:

Job Title:

Mobile:

E-mail:

Members of the following, please circle accordingly:



Member ID (where applicable):

BY FILLING IN THIS FORM YOU AGREE TO OUR TERMS AND CONDITIONS

### PARTICIPATION FEE PER PERSON

€100  
+19% VAT

Members of  
  
are entitled  
to 15% discount

## GOLD

1 year free access to  
the digital edition

Your attendance at the 4<sup>th</sup> Cyprus Anti-Fraud Conference you to **one year's free access** to the digital edition of **GOLD magazine**. Once your conference registration fee has been paid, you will be contacted by IMH with details of how to take advantage of this special offer.



### METHODS OF PAYMENT

#### Cheque

Please mail your cheque by mail or courier to:  
IMH Consulting Ltd, P.O.Box 21185, 1503, Nicosia, Payable to IMH Consulting Ltd

#### Bank Transfer

Please inform the bank that you will pay all charges.  
Name of bank: **Bank of Cyprus**  
Exact designation of account holder: **IMH C.S.C LTD**  
Full account number including codes: **357019693355**  
IBAN code: **CY06 0020 0195 0000 3570 1969 3355**  
SWIFT BIC: **BCYPCY2N**  
Description: **4<sup>th</sup> Cyprus Anti-Fraud Conference / Participant's name**

#### Credit Card

An IMH representative will contact you to complete the transaction.

### CANCELLATION POLICY

• Participation fees are paid in advance. • Cancellations must be made in writing two days before the start of the conference, otherwise you will be charged 50% of the participation fee. • In case of a no show without a written cancellation two days before the conference, you will be charged 100% of the participation fee.

### CONFERENCES:

#### TERMS & CONDITIONS OF PARTICIPATION

Confirmation of your registration will be sent as soon as possible once we have received your application in writing – either online or by fax or mail. Please note that, in order for you to take part in the conference, your participation fee must be paid in full two days before the first day's deliberations. Please note, furthermore, that the organisers reserve the right to make changes to the details – though not to the substance – of the conference without prior warning, even if these do not appear in the programme because they occurred after printing and due to unforeseen circumstances. Additionally, you should be aware that, if the organisers are obliged to cancel a conference, they have a responsibility to reimburse any fees paid. They cannot be held responsible, however, for any consequential damage or loss. Finally, please note that an application to participate and an online registration are considered legally binding.



# EVENT PRIVACY NOTICE

## 1. WHAT IS THE PURPOSE OF THIS DOCUMENT?

IMH CSC Ltd is committed to protecting the privacy and security of your personal information. This privacy notice tells you about the information we collect from you when you register to attend one of our events. In collecting this information, we are acting as a data controller. By law we are required to provide you with information about us, about how and why we use your data and about the rights you have over your data.

## 2. DATA PROTECTION PRINCIPLES

We will comply with data protection law and principles, which means that your data will be:

- Used lawfully, fairly and in a transparent way.
- Collected only for valid purposes that we have clearly explained to you and not used in any way that is incompatible with those purposes.
- Relevant to the purposes we have told you about and limited only to those purposes.
- Accurate and kept up to date.
- Kept only as long as necessary for the purposes we have told you about.
- Kept securely.

## 3. THE KIND OF INFORMATION WE HOLD ABOUT YOU

When you register to attend one of our events, we will collect, store, and use the following categories of personal information about you:

- The information you have provided us when completing a booking form or when registering online to attend our events, including organisation, title, first name, last name, job title, telephone number, mobile number, email address, address, city and postal code.
- As there is a participation fee to attend the event we also ask for payment and if you choose credit card as a method of payment we ask for card number, expiry date, cardholder name and signature.
- Communication information. When you send us an e-mail or other communication we retain that communication in order to process your enquiries and respond to your requests.
- Surveys you may be requested to fill out in some events.

### ONLINE EVENTS

Additionally, when you register to attend one of our online events, our online events platform provider collects the following information about you on our behalf:

Account information. To access various parts of the platform you must have an online account. To register for an account on the platform, you must provide your name, email address, telephone number, company name, and other information necessary to confirm that you are authorised to use the platform.

End User Information. To access webinars, virtual environments and other events administered by us via the online platform, you may be required to register. The requested personal information typically includes name, email address, telephone number, company name and job title as well as information about your company such as country and industry sector.

## 4. HOW IS YOUR PERSONAL INFORMATION COLLECTED?

We collect personal information about you from the following sources:

- You directly.
- From our online platform service provider
- Your employer/organisation.
- Other companies wishing to invite you to an event organized by IMH

## 5. HOW WE WILL USE INFORMATION ABOUT YOU

We will only use your personal information when the law allows us to. Most commonly, we will use your personal information in the following circumstances:

- Where we need to perform the contract, we have entered into in order to provide a service to you and your organisation. In other words, we will use your information in order to arrange that you attend our events.
- Where we need to provide you with the information, products and/or services that you request from us.
- Where we need to comply with a legal obligation.
- We may in some circumstances rely on your consent. In those circumstances, we will specifically ask whether you agree to us using your data in specified ways. You can withdraw your consent and ask us to delete your information at any time - please see section 11.
- Where it is necessary for our legitimate interests (or those of a third party) and your interests and fundamental rights do not override those interests. As you have shown interest in attending our events, we rely on this legal basis to send you information and updates about future events that may be of interest to you. If you DO NOT wish to receive this information, you have the right to object to this at any time, by contacting our Data Protection Officer at [gdpr@imhbusiness.com](mailto:gdpr@imhbusiness.com) or by clicking the unsubscribe link at the bottom of our e-mails.

Some of the above grounds for processing will overlap and there may be several grounds which justify our use of your personal information.

## 6. AUTOMATED DECISION-MAKING

You will not be subject to decisions that will have a significant impact on you based solely on automated decision-making.

## 7. DATA SHARING

We may share your data with third parties, including the event organisers, event sponsors and third-party service providers, where it is necessary to administer the working relationship with your business or where we have another legitimate interest in doing so, such as the planning, organisation and realisation of our events. We may also share your information where this is required by law.

We use data processors to help facilitate the organization of events.

We may sometimes charge a fee to attend an event. If this happens, our communications about the event will provide details of the data processor, we use to collect payments.

We require third parties to respect the security of your data and to treat it in accordance with the law and we have appropriate agreements in place.

## 8. TRANSFERING INFORMATION OUTSIDE THE EU

Our online platform service provider will have access to some of your information when you register for one of our online events. Our online platform service provider is located in the US and is committed to protecting the privacy and security of your personal information, in accordance with the General Data Protection Regulation, under Standard Contractual Clauses.

If you have any questions about this or you need any further information please contact our Data Protection Officer on 22505555 or at [gdpr@imhbusiness.com](mailto:gdpr@imhbusiness.com).

## 9. DATA SECURITY

We have put in place appropriate security measures to prevent your personal information from being accidentally lost, used or accessed in an unauthorised way, altered or disclosed. In addition, we limit access to your personal information to those employees and agents who have a business need-to-know. They will only process your personal information on our instructions and they are subject to a duty of confidentiality. Details of these measures may be obtained from our Data Protection Officer.

We have put in place procedures to deal with any suspected data security breach and will notify you and any applicable regulator of a suspected breach where we are legally required to do so.

## 10. DATA RETENTION

We will retain your personal information only for as long as we need it or until you withdraw your consent, (in those instances where we process your information based on your consent) or you object to processing when exercising your rights in accordance with section 11 below. You can contact our Data Protection Officer at [gdpr@imhbusiness.com](mailto:gdpr@imhbusiness.com) to find out more about our retention times.

## 11. RIGHTS OF ACCESS, CORRECTION, ERASURE, AND RESTRICTION

Under certain circumstances, by law you have also the right to:

- Request access to your personal information (commonly known as a "data subject access request"). This enables you to receive a copy of the personal information we hold about you and to check that we are lawfully processing it.
- Request correction of the personal information that we hold about you. This enables you to have any incomplete or inaccurate information we hold about you corrected.
- Request erasure of your personal information. This enables you to ask us to delete or remove personal information where there is no good reason for us continuing to process it. You also have the right to ask us to delete or remove your personal information where you have exercised your right to object to processing (see below).
- Object to processing of your personal information where we are relying on a legitimate interest (or those of a third party) and there is something about your particular situation which makes you want to object to processing on this ground. You also have the right to object where we are processing your personal information for direct marketing purposes.
- Request the restriction of processing of your personal information. This enables you to ask us to suspend the processing of personal information about you, for example if you want us to establish its accuracy or the reason for processing it.
- Request the transfer of your personal information to another party but only for information processed by automated means and where the processing is based on your consent or on contract.
- Right to withdraw consent at any time for processing for any purpose for which you have given consent.

If you want to exercise any of the above rights, please contact our Data Protection Officer at [gdpr@imhbusiness.com](mailto:gdpr@imhbusiness.com).

## 12. DATA PROTECTION OFFICER

We have appointed a Data Protection Officer to oversee compliance with this privacy notice. If you have any questions about this privacy notice or how we handle your personal information, please contact our Data Protection Officer at [gdpr@imhbusiness.com](mailto:gdpr@imhbusiness.com). You have the right to make a complaint at any time to the office of the Commissioner of Personal Data Protection, the Cyprus supervisory authority for data protection matters. You can find out more about this at [www.dataprotection.gov.cy](http://www.dataprotection.gov.cy)